



Responsible Business Report 2017

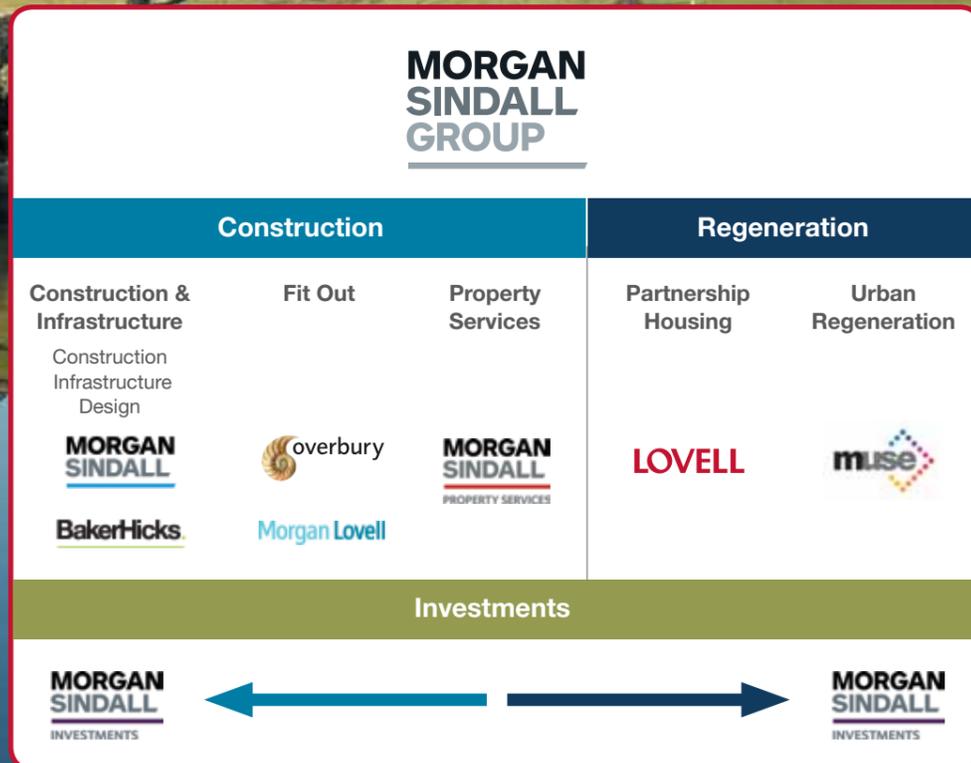
**LOVELL**

A MORGAN SINDALL GROUP COMPANY

# Lovell at a glance

Lovell is a leading provider of partnership housing with offices in England, Scotland and Wales. We have 45 years' experience in large-scale regeneration, including creating open market and affordable housing, delivering refurbishment and planned maintenance services and finding land for our partners. We use innovation and expertise to transform communities, developing long-term partnerships to leave a lasting legacy wherever we work.

Lovell is part of Morgan Sindall Group plc, a leading UK construction and regeneration group with revenue of c£2.8m and which operates through six divisions of Construction and Infrastructure, Fit Out, Property Services, Partnership Housing, Urban Regeneration, and Investments.



# Contents

- 02 Lovell at a glance
- 04 Lovell's approach to being a responsible and sustainable business
- 05 Structure and responsibilities
- 06 Lovell sustainability highlights 2017
- 8 Mollins Gate  
Case study of best practice
- 10 Total Commitment: Protecting people
- 12 Total Commitment: Developing people
- 16 Total Commitment: Improving the environment
- 20 Total Commitment: Enhancing communities
- 24 Total Commitment: Working together with our supply chain
- 25 Lovell data summary
- 26 Sustainability strategy
- 28 Membership and partnerships
- 29 External accreditation and recognition
- 30 Lovell awards
- 31 Boundaries and assurance
- 31 More information





## Lovell's approach to being a responsible and sustainable business

As part of Morgan Sindall Group we adhere to the Group's 'Total Commitments'. The five Total Commitments provide an action plan for developing sustainable practices as well as providing a framework for measuring, communicating and reporting progress both internally and externally.

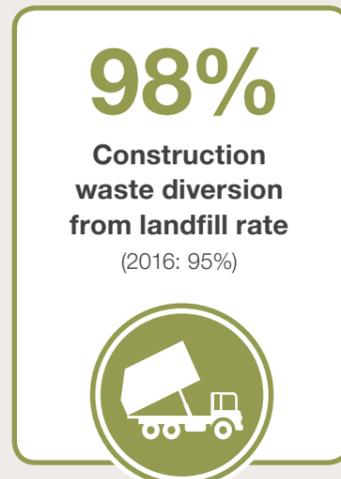
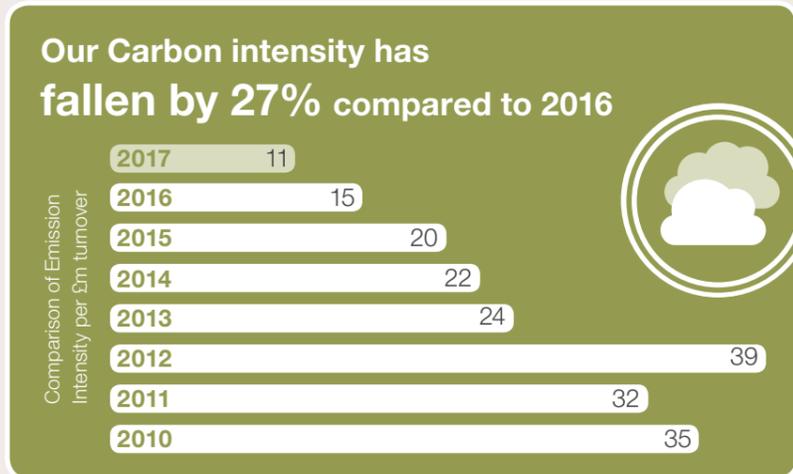


## Structure and responsibilities

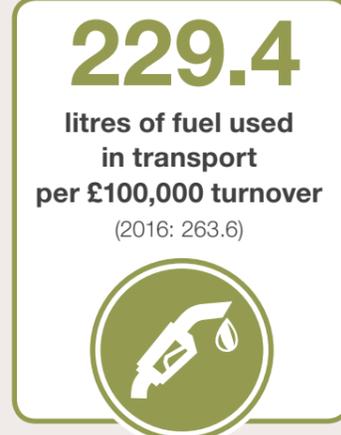
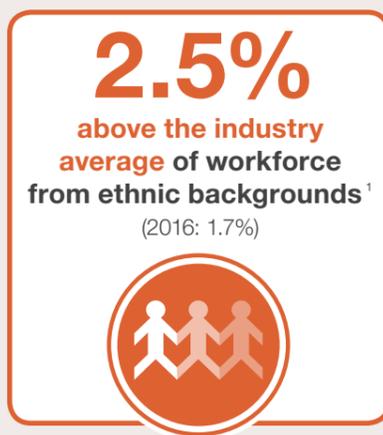
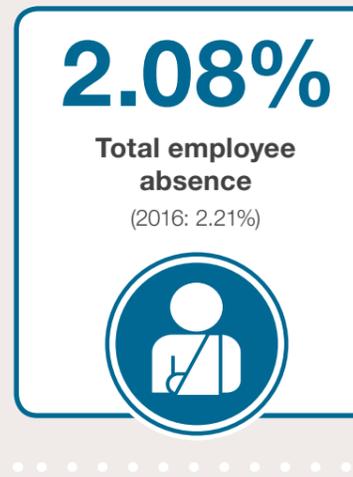
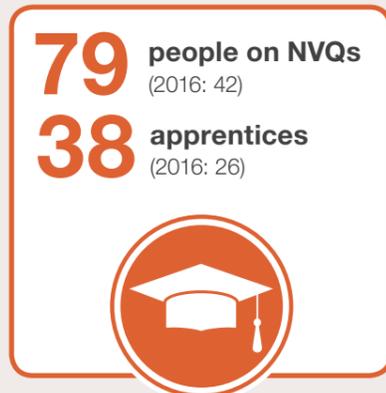
Within Morgan Sindall Group we have several panels in place to ensure we act as responsible and sustainable organisations.



# Lovell sustainability highlights 2017



We were **'Highly Commended'** in the Sustainable Housebuilder of the Year category at the 2017 Housebuilder Awards



<sup>1</sup> Glenigan UK Industry Performance Report 2017 - Lovell 6.5% versus industry average of 4%  
<sup>2</sup> Glenigan UK Industry Performance Report 2017 - Lovell 27.6% versus industry average of 12%

# Mollins Gate

## Case study of best practice

Built on the former Moodiesburn House Hotel site, this new built development was the only one in the area at the time and provided first time buyers, families, and commuters with 55 much needed homes.



-  **Location: Moodiesburn**
-  **Value: £6m**
-  **Client: Link Group Ltd**
-  **February 2016 - "summer" 2017**

### Awards

**Scottish Home Awards**  
Affordable Housing Development of the Year (private builders) - **Finalist**

**British Safety Council**  
International Safety Award 2017 - **Winner**





**In partnership with Link Group we worked to transform a derelict brownfield site into a development providing 17 units for social rent, 15 units for shared equity sale, and 23 units for private sale.**

### **Protecting People**

The protection of anyone who comes in contact with our sites is a key priority at Lovell. As testament to our commitment of keeping individuals safe, Mollins Gate was awarded the International Safety Award 2017 by the British Safety Council for the excellent safety management standards. All staff working on the development have attended induction and toolbox talks prior to construction, and further safety measures were upheld throughout duration of construction such as the display of a red notice board outside the site which we are obliged to do as a member of the CCS. Furthermore, in instances where it has been deemed necessary to conduct a timely update about the site, information leaflets were distributed locally to members of the public.

### **Developing People**

Construction of the development opened up opportunities for both existing staff and local residents. We were able to offer an on-site apprenticeship, seven work experience placements as well as five jobs, all which allowed individuals from a range of disciplines to develop their skills accordingly.

### **Improving the Environment**

The scheme was designed to create minimal impact on the area by delivering low carbon, sustainable homes, which has been achieved through adhering to detailed design and specification. Heat loss prevention was designed to be equal to or exceed the Scottish Accredited Construction Detail 2010, and we established an aim to achieve air permeability of 5m3/hm2@50Pa. All accommodation delivered is energy efficient; we fitted enhanced fabric insulation in excess of minimum standards, double glazed windows, and finishing fittings such as PIR lighting and push taps, as well as solar panels on several units. During construction we fitted netting to scaffolding at the interface with residential properties to minimise dust pollution, and as part of our dedication to divert waste from landfills we carried out a muck shift exercise. Furthermore, to establish a mature feel on the site, majority

of the existing trees have been left intact, and to enhance the green space provided on the development outside areas have been landscaped with diverse shrubbery.

### **Enhancing Communities**

Mollins Gate breathed new life into a previously neglected part of town and provided 55 much needed homes to both local families and first time buyers, as well commuters who found appeal in the development's proximity to Glasgow. Prior to beginning onsite work we held extensive community consultations where local residents could ask questions and raise potential concerns. We find that engaging with local residents is integral to planning as it ensures that the finished schemes work in harmony with surrounding areas and meets the needs of the community. As one example, we created a secure play area on the development particularly because it received a lot of interest from young families.



# Total Commitment: Protecting people



Ensuring our staff and everyone who comes into contact with our sites are provided with a safe and healthy environment is a key priority for Lovell.

**2.08%** (2016: 2.21%)  
Total employee absence

## Safety

2017 again has been a record year, with the lowest RIDDOR (Reporting of Injuries, Diseases and Dangerous Occurrences Regulations) accident rates we have ever reported. This is a major success for the business and reflects on our exemplary health and safety management, especially with more people on our sites and more hours worked than ever before.

## Health

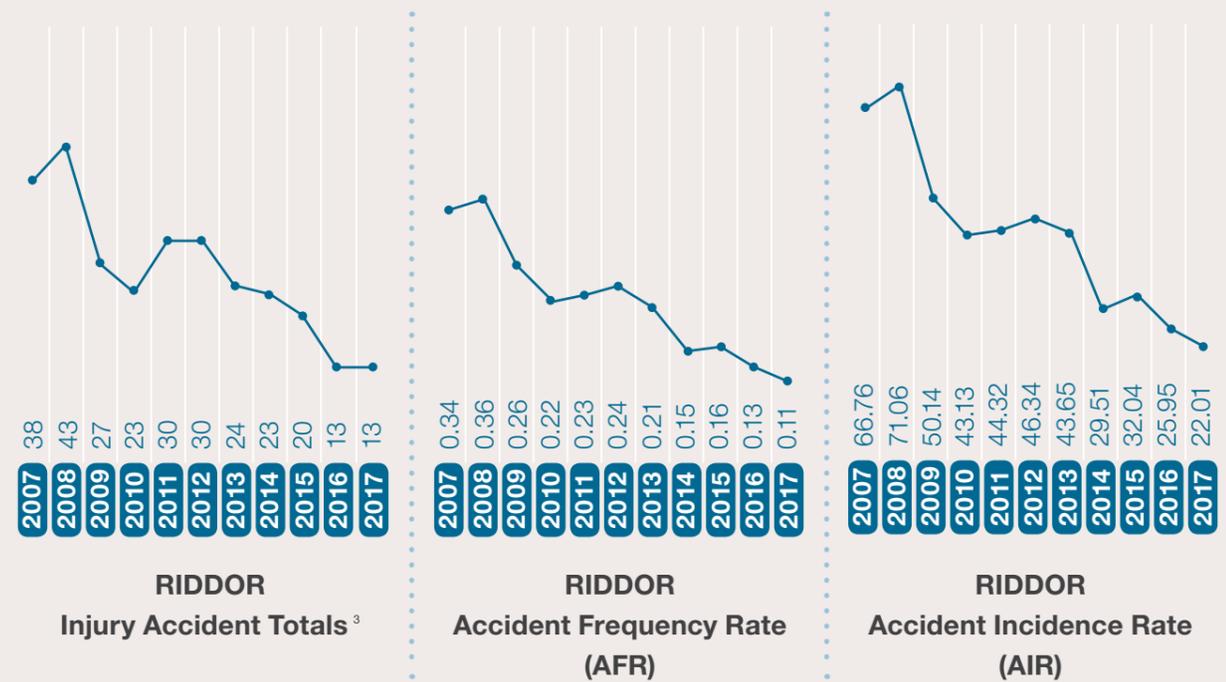
Our Health & Safety Executive (HSE) teams are deeply committed to ensuring the health of our staff both on sites and in our offices, and this remains at the forefront of our business going forward. We are fully committed to the HSE's Go Home Healthy campaign, launched in 2017, which focussed on occupational health, particularly musculo-skeletal issues, work related stress and lung disease. In fact, the HSE have announced that occupational lung disease is one of the top priorities to address over 2017 and 2018. To support this key objective, we have developed core minimum dust standards which have been formally incorporated into our management process on 1st September 2017.



For several of our longest running regions, their ongoing commitment to health and safety resulted in them receiving President's Awards for 11 consecutive Gold Awards from The Royal Society for the Prevention of Accidents (RoSPA). Our newer regions were awarded a Gold Medal Award and Gold Award meaning a clean sweep of Gold Awards across our regions. As recognition for this award-winning health and safety record across the UK, several members of our health and safety teams were invited to the RoSPA Centenary Royal Garden Party at Buckingham Palace, hosted by the Duke of York.



80 primary school children from Iron Acton Primary School visited our site in the village where we are developing new homes for our partner Merlin Housing Society. This gave the children the chance to see a construction site in action and learn about safety on a building site.



There has been a steady reduction in our accident and incident rates since 2006

<sup>3</sup> All health and safety data includes accidents involving staff, direct employees and subcontractors. From 2011-2014 the data include Lovell Repairs and Maintenance statistics-from 2015 they trade as Morgan Sindall Property Services and report separately.

## Total Commitment: Developing people



It is vital that we employ people and provide them with the training which ensures that as our employees they have the skills and abilities to meet current and future market demands. Our extensive people development strategy and 'People Promise' scheme ensure we provide the training and support they need.

This year we have continued to bring new people into the company and construction industry with our apprentice, management trainee and graduate programmes. 9% of our workforce is in 'earn and learn' positions, significantly exceeding the 5% target reflected in our membership of the 5% Club. We continue to focus on existing staff too, with 92% of staff receiving some training in 2017.

**7.4** Average training days per direct employee  
(2016: 5.8)



In 2017, two of our regions attained Investors in People (IIP) Gold awards showing our ongoing commitment to supporting our employees in the workplace and helping them to flourish. These Gold awards are the highest level bestowed by the organisation and place us in the top level of organisations with this accreditation.

**9** graduates recruited  
(2016: 15)

**60** average number of individuals on management skills programmes  
(2016: 53)

**38** average number of directly employed apprentices  
(2016: 26)

**79** average number of individuals completing an NVQ  
(2016: 42)

**25** average number of individuals on professional schemes  
(2016: 14)



Gender Profile  
**27.6%** of our employees are female, more than double the industry average<sup>4</sup>  
(2016: 26.9%)

Ethnicity Profile  
**6.5%** of our workforce are from black or minority ethnic backgrounds  
(2016: 5.7%)

<sup>4</sup> Glenigan UK Industry Performance Report 2017 - Lovell 27.6% versus industry average of 12%

# Total Commitment: Developing people



Throughout the year, our regions work with our staff, communities and dedicated development organisations to ensure that we leave a lasting legacy. On this page you will find some examples of what we have done in 2017.



## Midlands

Our 'People Promise' extends beyond supporting and training young individuals. This year, amongst the influx of trainees and apprentices welcomed by our Midlands region was Paul Hyatt, aged 51. Paul has become Lovell's oldest apprentice and is happily learning a new trade by undertaking his NVQ Level 2 in bricklaying.



## North West and North Wales

Matthew Purvis joined Lovell over a year ago as an apprentice bricklayer at our major housing development in Cockermouth. Since his appointment Matthew has developed his skills substantially and in recognition of his determination and enthusiasm has been awarded the title of North West Apprentice of the Year, 2017.



## South West and South Wales

Morgan Hardwick who was previously homeless has transformed his life around by working on our Loftus Garden Village development in Newport. Initially working on a part-time contract Mr Hardwick has now been offered a full time job and is working towards an NVQ qualification to further his flourishing career in construction.



## East Anglia

In 2017 our East Anglia region placed emphasis on the development of new talent through helping young individuals kick-start their careers in construction by providing apprenticeship opportunities involving both training and funding across multiple regional sites. Through their commitment the team has been awarded a gold level IIP award, the highest bestowed by Investors In People.



## London

Implementing the commitment of developing people, London has engaged considerably with our ongoing campaign to get more women involved with the industry. The region hosted free seminars focused on career advice at our Trinity Walk development, and joining forces with St Anne's Catholic High School for Girls organised an event at the Electric Quarter site to raise awareness about the variety of career options available in construction.



## Eastern

Lovell, in partnership with Leeds Federated and CHY, have organised a school visit to our Belle Isle Development. Design and technology GCSE students from a local school were provided with the opportunity to find out more about the construction industry and try their hand at some of the practical skills involved such as bricklaying. The trip proved to be a success and we plan to continue working with the school having already discussed future visits.



## Scottish Apprenticeship week

Working alongside West Lothian Council, Lovell are delivering a major housebuilding programme which has so far created a total of 17 new apprenticeships alongside a further 28 existing ones. The Company has already received the IIP Gold Accreditation and is hoping to deliver further opportunities to the local community as part of our belief in investing in a skilled workforce and creating a positive lasting legacy wherever we work.

# Total Commitment: Improving the environment

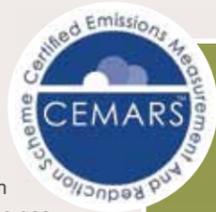


## Carbon emissions

In 2017 we continued to work to minimise our emissions across the business. Through an increased focus on using public transport and online conferencing services where possible, our emissions have hit a record low.

Again in 2017 we met the requirements, as part of the Morgan Sindall Group, of the Achilles Certified Emissions Measurement and Reduction Schemes (CEMARS) certification having measured our greenhouse gas emissions in accordance with regulations. This gives us third party certification of our emission results and allows us to actively see where the reductions are occurring across our business.

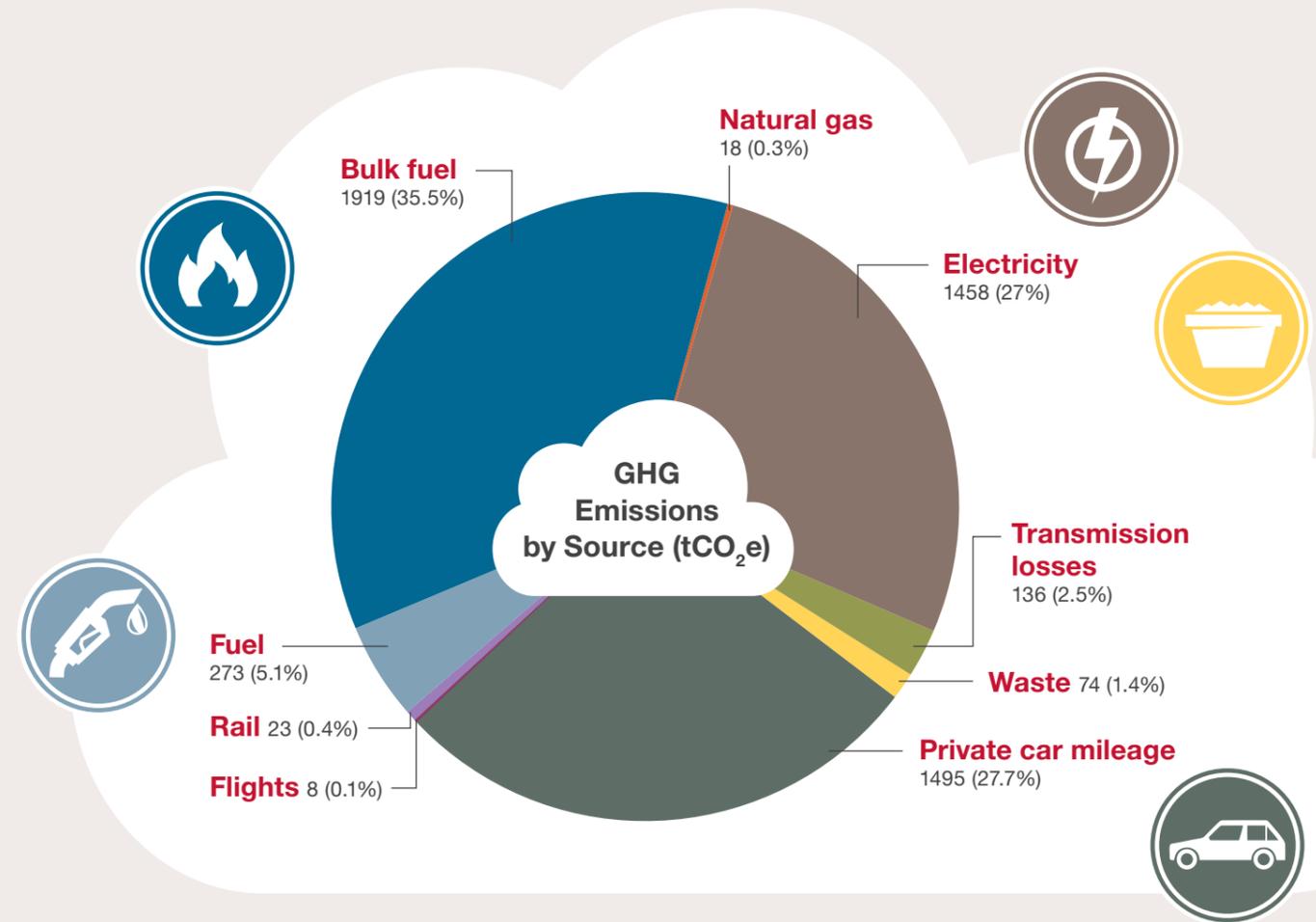
Comparatively to previous years, we have made great strides in reducing our emissions over 2017. Notable is the reduction in our Scope 1 emissions and a subsequent increase in Scope 3 emissions- this predominantly being the result of a shift from business travel by private vehicle to increased use of public transport. This shift marks a positive step towards Lovell becoming an increasingly carbon friendly business as we continually work on reducing direct emissions.



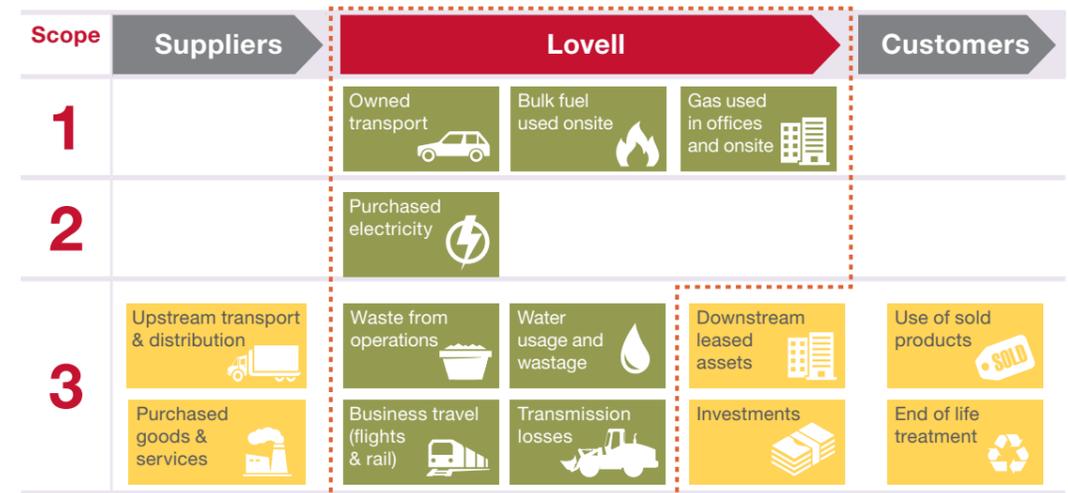
Comparison of Emission Intensity (tCO<sub>2</sub>e/£m turnover)



Absolute emissions (tCO <sub>2</sub> e)	2017	2016	2015	2014	2013	2012	2011
tonnes CO <sub>2</sub> e							
Scope 1	2,209	4,221	6,617	6,170	5,917	10,980	8,489
Scope 2	1,458	1,690	1,763	2,244	2,765	3,605	3,436
Scope 3	1,737	358	477	643	267	330	2,784
<b>Total gross emissions</b>	<b>5,404</b>	<b>6,269</b>	<b>8,857</b>	<b>9,057</b>	<b>8,949</b>	<b>14,915</b>	<b>14,709</b>



## The scope of our reporting



■ Measured and known emissions ■ Unknown emissions □ Footprint reporting boundary

# Total Commitment: Improving the environment

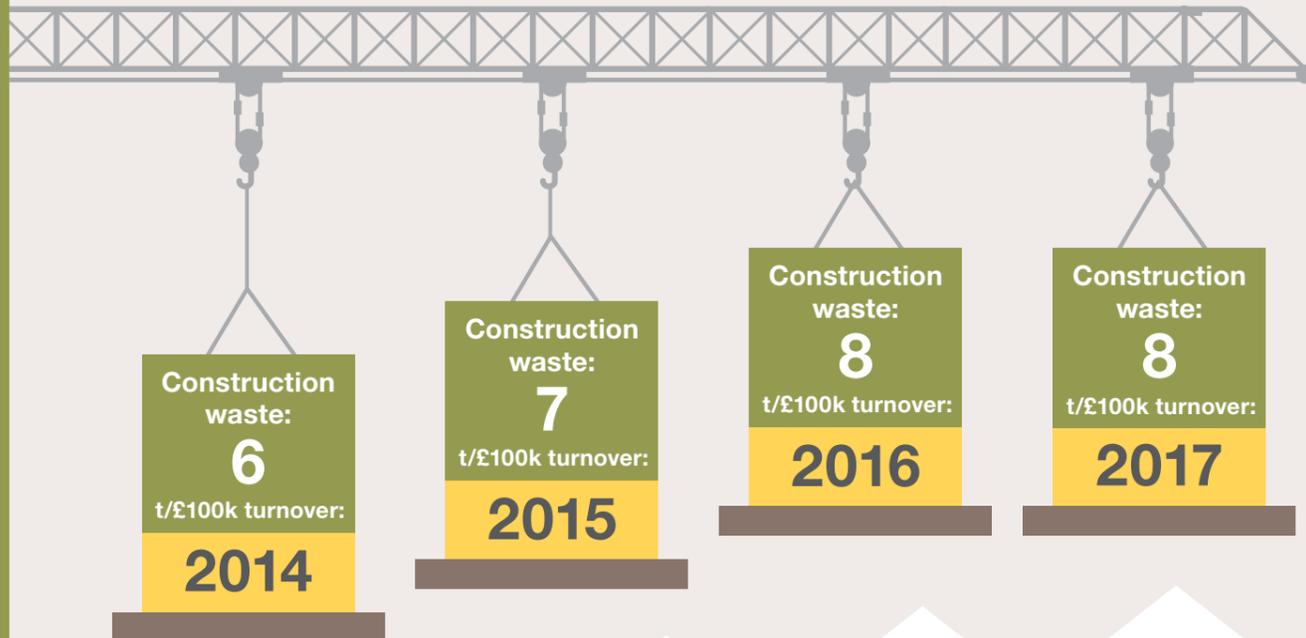


## Waste

Across our business, we have continued to work on our sites to minimise the impact of our waste on the environment and improve our processes.

Throughout 2017, superb efforts by our teams have seen improved segregation and waste management on our sites, leading to an increased diversion rate for construction waste. We launched our “War on Waste” campaign in the year which has helped to improve our waste figures over the year.

### Construction waste against turnover (t/£100k)



### Waste diversion from landfill rate



In November, some members of our London office planted trees for The Woodland Trust alongside Morgan Sindall colleagues at the Heartwood Forest near St Albans as part of our UK Green Building Council membership. The day involved planting sapling trees in the area as part of The Woodland Trust's goal to create England's largest new native woodland.



As part of our ongoing commitment to communities local to our projects, we supported a recycling-themed community fun day for a Rhoose charity. The Big Recycle event featured a recycling competition, an auction, stalls, a bouncy castle and refreshments, raising over £3000 for the charity which provides educational support for local children and their parents.

# Total Commitment: Enhancing communities



We aim to leave a positive and lasting impact on the areas surrounding our developments - we call this 'Lovell Legacy.' As a result we have worked extensively throughout 2017 with our local communities to ensure they benefit both economically and socially.

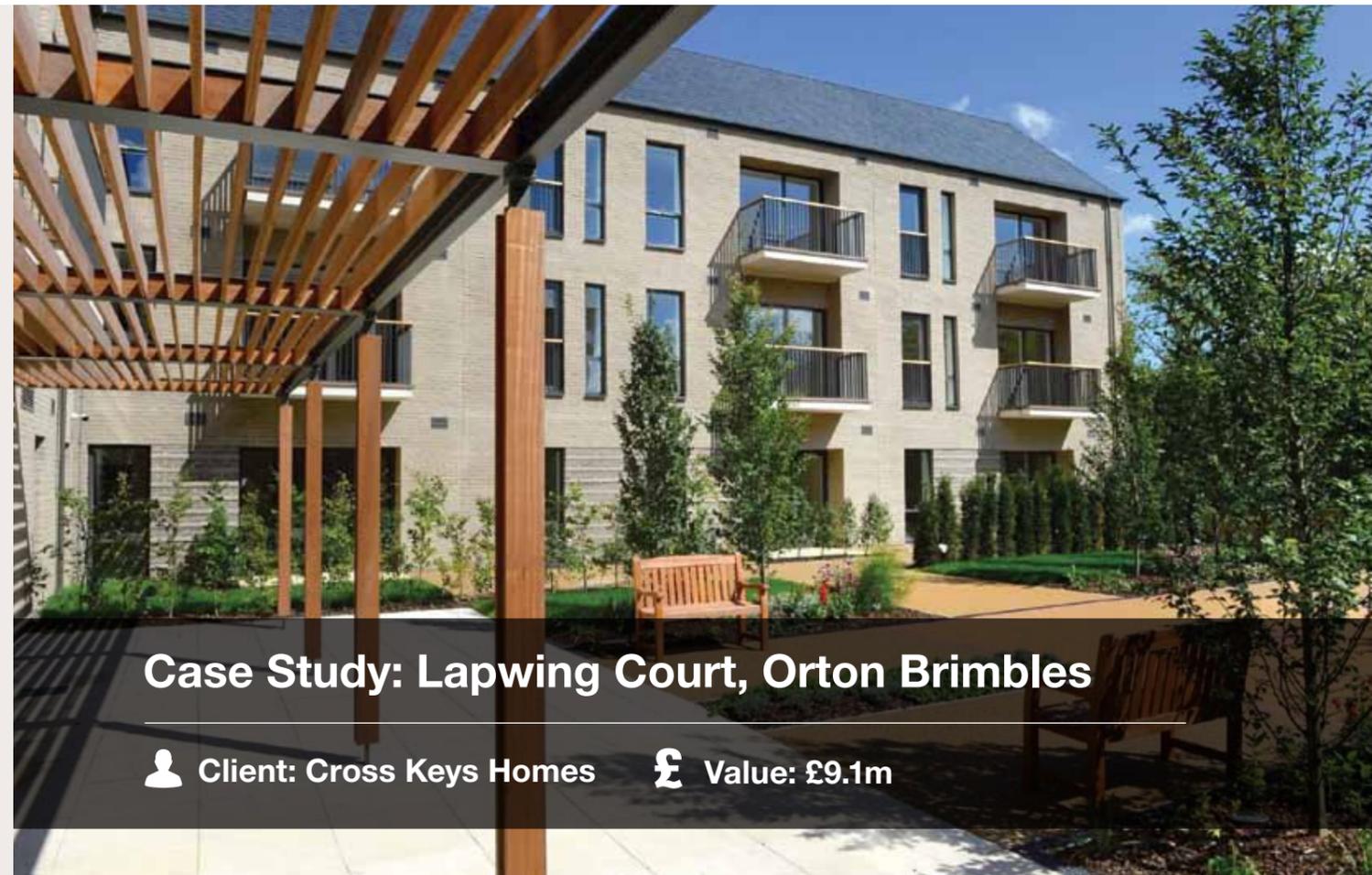
**CONSIDERATE CONSTRUCTORS**  
**38.75**  
Average  
CCS score 2017

Lovell staff volunteered at

**190**  
community projects

**1,477 hours**  
donated to  
the community

**£86,407**  
donated to  
the community



## Case Study: Lapwing Court, Orton Brimbles

Client: Cross Keys Homes    Value: £9.1m



17 Lovell employees from our Midlands region were part of the DIY SOS project to transform the home of the Coopers from Telford. The Coopers required a downstairs extension for their 10 year old son Matthew, who has been paralysed as a result of a brain tumour. The family needed an entirely accessible ground floor area so that Matthew could be at home with his family, rather than remaining in a hospital until alternative accommodation could be found. Our team provided all the flooring, plastering and roofing for the downstairs extension whilst also donating £10,000 worth of building sundries required for the project.

Lapwing Court is a 54-apartment complex providing community living for the over-55s and a great example of where we have helped create a long-lasting community.

Alongside stylish apartments there are a range of communal facilities including a restaurant, library, orangery and wildflower-style garden, providing extra benefits for the residents to enjoy and be proud of. This extra care accommodation will allow the residents to live independently knowing that the support and facilities they need are available 24 hours a day.



### Award

**'Highly Commended'**  
for Social Housing Development  
of the Year at The Bricks awards



# Total Commitment: Enhancing communities



## Charity Work & Donations



In May, 28 staff from our London region took part in a 60 kilometre charity walk through the South Downs National park raising £8,936 for Great Ormond Street Hospital and the veteran's charity Help for Heroes. In October, ten members of our East Anglia team also took part in a 5km fun run which included giant inflatable obstacles raising £860 for a Norfolk young person's charity, Voluntary Norfolk.



Cancer Research Wales and Shelter Cymru will share a donation of £7,250 raised through a charity golf day organised by our Cardiff office. The occasion marked the 24th year Lovell have held the event.



Our Midlands region provided a £2,000 funding frontline to a pioneering community run library in Werrington which faced threat of closure. The donation will enable the volunteers to develop their premises by creating a much needed storage facility. The group's chairman, David Shaw, has described the donation as 'something of a life saver'.



Crew members from our Cardiff office raised £1,410 for Cancer Research Wales – the Lord Mayor of Cardiff's appeal charity – by taking part in the Cardiff Dragon Boat Festival. The 17-strong team was made up of a mix of site, office and sales staff from across the Company and included some members from our supply chain partners.

## Community projects



Kim Morrison, a professional triathlete from Norfolk has finally opened a brand new trim trail at the local Kinsale Junior School in Hellesdon after Lovell boosted the school's efforts to complete the four year project by installing a new ladder walk made from materials donated from our nearby site.



At our development at the Laureates in Cockerthorpe we have constructed a play park including swings slides and a small climbing frame for the local children. To celebrate the opening of this play park we held a ribbon cutting ceremony with the Mayor of Cockerthorpe Alan Tyson for local residents with free ice cream provided for the residents.



Employees from our Midlands office teamed up with North West Leicestershire District Council to transform the facilities at Greenhill Community Shop in Coalville. The team created an open-plan kitchen carrying out all the structural work and refitting of the units as well as completely redecorating the space. All of the building work, material and units were provided by us free of charge.



We teamed up with Vale of Glamorgan Council for a community clear-up day at Llantwit Major, providing free skips for local people to get rid of their unwanted clutter. The community filled six skips, with several items recycled for use in local projects, including play equipment for a nearby special school.

## Total Commitment: Working together with our supply chain



At Lovell, we look for long-term supply chain partners. We're careful about who we choose, because we plan to work together for many years. Our partners must share our commitment to sustainability, including looking to increase efficiency, reduce waste and make the workplace a safe environment for everyone.

Wherever possible, we source our materials and workforce locally, to reduce emissions and bring wider financial benefits to the community. That's why we invite local businesses to 'Meet the Supplier' events and track the distance travelled by bricks and blocks to Lovell sites.

Lovell was one of 10 founding partners of the Supply Chain Sustainability



School, working with Action Sustainability on the design and delivery of the Home School, a resource specifically for those in the housebuilding sector. We used our expertise to help create useful

and relevant information and ensure the school focuses on the key issues affecting the homes sector. At Lovell, we actively promote the school to our partners. This includes hosting supplier workshops where we give face-to-face training if needed, as well as larger supplier days to explore particular topics in more depth.



## Lovell data summary

Measure	Units	2014	2015	2016	2017
<b>Protecting people</b>					
Total number of RIDDOR incidents	No.	23 <sup>5</sup>	20	13	13
Accident Frequency Rate (AFR)	No. per 100,000 workers	0.15	0.16	0.13	0.11
Accident Incident Rate (AIR)	No. per 100,000 workers	29.51	32.04	25.95	22.01
<b>Developing people</b>					
Total employee absence	%		2.52	2.21	2.08
Average number of training days per direct employee	Days/person	2.47	4.5	5.8	7.4
Average number of people on NVQs	No. of people	53	53	42	79
Average number of people on Management skills programmes	No. of people	30	45	53	60
Average number of people on professional schemes	No. of people	28	19	14	25
Average number of directly employed apprentices	No. of people	35	35	26	38
Average number of undergraduates on years our or being sponsored	No. of people	16	3	5	1
Total number of graduates recruited	No. of people	10	14	15	9
Average number of female employees (all roles)	% of workforce	25.08	27.00	26.9	27.61
Average number of women in construction roles	% of workforce		1.29	1.33	3.4
Average number of individuals from black or minority ethnic backgrounds	% of workforce	4.52	4.00	5.7	6.5
Age profile - born 1992 onwards	% of workforce	5.59	6.4	7	10.9
Age profile - born 1979-91	% of workforce	26.48	27	28.6	31.2
Age profile - born 1964-78	% of workforce	40.79	39.7	38.1	36.3
Age profile - born 1948-63	% of workforce	26.58	26.6	26.1	21.4
Age profile - born before 1947	% of workforce	0.53	0.3	0.2	0.2
<b>Improving our environment</b>					
Construction waste	t/£100k turnover	6	7	8	8
Construction waste diversion rate	%	70	89.5	95	97.5
Greenhouse gas emissions	tCO <sub>2</sub> e	9,057 <sup>6</sup>	8,857	6,269	5,404
Emissions intensity	tCO <sub>2</sub> e/£m turnover	22	20	15	11
<b>Enhancing communities</b>					
CCS score	Average CCS score	38	35.89	37.14	38.85
Total monetary donations	£	35,466	47,328	124,590	86,407
Total hours donated	Hours	1,034	1,284	3,692	1,395
<b>Working together with our supply chain</b>					
Total spend that is covered by Group-wide agreements	%	85	74	82	83
Directly purchased timber procured against FSC or equivalent standard	%	98	99	99.8	100
<b>Business information</b>					
Number of employees	No.	943	916	899	992

\*Figures include Morgan Sindall Property Services

<sup>5</sup> All health and safety data includes accidents involving staff, direct employees and subcontractors. From 2011-2014 the data include Lovell Repairs and Maintenance statistics-from 2015 they trade as Morgan Sindall Property services and report separately.

<sup>6</sup> All emissions data up to 2016 includes Morgan Sindall Property Services

# Sustainability strategy

KPIs	Targets
<b>Protecting people</b>	
Accident Frequency Rate (AFR)	<b>Horizon ambition:</b> Zero incidents <b>Medium-term (2020):</b> 0.1 AFR
<b>Developing people</b>	
Voluntary staff turnover	<b>Horizon ambition:</b> Reduce voluntary staff turnover to below 10% per annum <b>Medium-term (2020):</b> Reduce voluntary staff turnover to below 12%
Training days	<b>Medium-term (2020):</b> Achieve an average of 4.5 training days per employee as a Group by 2020
<b>Improving our environment</b>	
Carbon emissions	<b>Horizon ambition:</b> 65% reduction on 2010 baseline by 2020 <b>Medium-term (2020):</b> Science-based targets by 2018 5% year-on-year reduction (total reduction under review)
Waste	<b>Horizon ambition:</b> 100% diverted from landfill <b>Medium-term (2020):</b> 94% diverted from landfill
<b>Working together with our supply chain</b>	
Group-wide agreements	<b>Horizon ambition:</b> 80% total spend <b>Medium-term (2020):</b> 78% total spend
Supply Chain Sustainability School participation	<b>Horizon ambition:</b> 2,000 suppliers and subcontractors <b>Medium-term (2020):</b> 1,700 suppliers and subcontractors
<b>Enhancing communities</b>	
LM3 Live	<b>Horizon ambition:</b> Positive impact: £1.5bn <b>Medium-term (2020):</b> Measure 80% of projects using LM3 Live
Considerate Constructors' Scheme	<b>Medium-term (2020):</b> Three points above the Associates' Average Score



## Membership and partnerships

Name	Type of initiative or organisation	Nature of participation
 <b>British Safety Council</b>	Government-regulated awarding and training organisation	Member
 <b>Construction Health and Safety Group (CHSG)</b>	Provider of health and safety training and support to construction and associated industries	Member
 <b>Home Builders Federation</b>	Representative body for UK house builders	Member
 <b>National Housing Building Council (NHBC)</b>	Non-profit organisation that sets standards for UK house-building for new and newly converted homes	Registered
 <b>Supply Chain Sustainability School</b>	Supply chain educational facility	Partner
 <b>UKGBC</b>	Charity and membership organisation which campaigns for a sustainable built environment	Member
 <b>Women into Construction</b>	Independent not-for-profit organisation that promotes gender equality in construction	Member
 <b>The 5% Club</b>	A business campaign focused on creating momentum behind the recruitment of apprentices and graduates into the workforce	Member
 <b>Grown in Britain</b>	A movement designed to help create a sustainable wood culture	Member
 <b>Construction United</b>	Coalition designed to promote everything that is great about the construction sector	Member
 <b>Time to change</b> let's end mental health discrimination	A movement designed to tackle mental health	Member

## External accreditation and recognition

Name	Type of initiative or organisation	Nature of participation
 <b>Considerate Constructors Scheme (CCS)</b>	National initiative set up by the construction industry	Accredited organisation
 <b>Construction Skills Certification Scheme (CSCS)</b>	Card scheme that confirms construction workers' competency	Workforce participation
 <b>Constructionline</b>	Government certification scheme	Registered compliant
 <b>Contractors Health and Safety Assessment Scheme (CHAS)</b>	Independent health and safety accreditation scheme	Registered compliant
 <b>Investors in People (IIP)</b>	Government-owned people management accreditation framework	Accredited organisation
 <b>BS OHSAS 18001:2007</b>	British Standard for Occupational Health and Safety Management	Accredited management system
 <b>ISO 14001: 2015</b>	International Standard for Environmental Management Systems	Accredited management system
 <b>ISO 9001: 2015</b>	International Standard for Quality Management Systems	Accredited management system
 <b>Royal Society for the Prevention of Accidents (RoSPA)</b>	National accident prevention charity	Accredited organisation
 <b>Microgeneration Certification Scheme (MCS)</b>	Accreditation in the design, supply and installation of solar PV panels	Accredited organisation
 <b>Safe Contractor</b>	Accreditation for health and safety	Safecontractor Approved

## Lovell awards

The awards we have won throughout 2017 provide an independent recognition of our commitment to being a responsible and sustainable business.

### Awards for THE BUSINESS

#### Housebuilder Awards

- Sustainable Housebuilder of the Year - Highly Commended (National)

#### Eastern Daily Press Business Awards

- Investing in Future Growth - Winner (East Anglia)

#### Investors in People

- Gold Award (East Anglia, South Wales and South West)

#### RoSPA Awards

- President's Award - 11 consecutive Gold Awards (East Anglia, Eastern, Scotland, London, Midlands)
- Gold Medal Award (North West & North Wales)
- Gold Award (South Wales & South West)

#### Sandwell Business Awards

- Large Employer of the Year - Winner (Midlands)

### Awards for OUR EMPLOYEES

#### LABC Building Excellence Awards

- Regional Site Manager Award - Winner - John Plested (East Anglia)
- Regional Site Manager Award - Highly Commended - Chris Gray (East Anglia)

#### The Young Builder of the Year Awards

- 14 to 18 year Old Category - Finalist - Calum Harris (Midlands)

#### European Women in Construction and Engineering (WICE) Awards

- Best Woman Quantity Surveyor - Finalist - Catherine Evans (South Wales & South West)

#### Monmouthshire Business Awards

- Young Apprentice of the Year - Finalist - Chester Rowles (South Wales & South West)

#### G4C Constructing Excellence Midlands Awards

- Apprentice of the Year - Shortlisted - Dale Flute (Midlands)
- Young Trainee of the Year - Shortlisted - Harry Boyall (Midlands)

## Awards for OUR PROJECTS

#### The Bricks Awards

- Social Housing Development of the Year - Highly Commended - Lapwing Court (East Anglia)

#### Considerate Constructors Scheme

- Bronze Award - Moresdale Lane, Seacroft, Leeds (Eastern)
- Bronze Award - Bristol Refurbishment (South Wales & South West)
- Bronze Award - Ponders End (London)
- Bronze Awards - Trinity Walk, Woolwich (London)

#### What House? Awards

- Best Starter Home Scheme - Silver Award - Lymington Mews (London)

#### LABC Building Excellence Awards

- Best High Volume New Housing Development Award - Winner - Weston Heights, Stoke-on-Trent (Compendium Living - a joint venture between Lovell and Riverside Group)

#### Partnerships Awards

- Best Operational Project - Gold Awards - Miles Platting Neighbourhood PFI Project (North West and North Wales)

#### Welsh Housing Awards

- Best New Development - Winner - Loftus Garden Village (South Wales & South West)

#### CIH Scotland Excellence Awards

- Excellence in Development for Affordable Housing - Winner - Wester Hailes (Scotland)

#### Scottish Home Awards

- Affordable Housing Development of the Year (private builders) - Finalist - Mollins Gate, Moodiesburn (Scotland)
- Development of the Year (Age Exclusive) - Finalist - Broxburn (Scotland)
- Development of the Year (Age Exclusive) - Winner - Fernan Gardens, Shettleston (Scotland)

#### Homes for Scotland Awards

- Affordable Housing Development of the Year - Winner - Broxburn (Scotland)

#### British Safety Council

- International Safety Award 2017 - Winner - Mollins Gate, Moodiesburn (Scotland)
- International Safety Award 2017 - Merit - Kyle Court (Scotland)

## Boundaries and assurance

### Boundary

The scope of this report covers the direct operational impact of our offices, new build, planned maintenance and refurbishment projects. For the health and safety and emissions data provided for the period 2011-2014 include Lovell Repairs and Maintenance which, from 2015, began to trade as Morgan Sindall Property Services and report separately.

### Assurance

We do not currently externally assure our sustainability report, although our greenhouse gas emissions are verified through Achilles CEMARS.

## More information

To find out more about Lovell and Morgan Sindall Group's Responsible Business approach visit:

**Lovell website:**  
[www.lovell.co.uk](http://www.lovell.co.uk)

**Lovell Sustainability webpage:**  
[www.lovell.co.uk/sustainability](http://www.lovell.co.uk/sustainability)

**Sustainable Living Brochure:**  
[www.lovellnewhomes.co.uk/sustainability](http://www.lovellnewhomes.co.uk/sustainability)

**Morgan Sindall Group website:**  
[www.morgansindall.com](http://www.morgansindall.com)

**Morgan Sindall Group Responsible Business webpage:**  
[www.corporate.morgansindall.com/sustainability](http://www.corporate.morgansindall.com/sustainability)

 [@lovell\\_uk](https://twitter.com/lovell_uk)



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